



ST-64 Release Highlights

Ongoing improvements that help your business grow

This release has

25 core improvements **2** Pro improvements **2** new features

Streamline Workflows

Accounting

CSR

Dispatch

Feature: Cancel a job with invoice items

Get it all done at once

Forget having to remove invoice items tied to a job bit by bit, potentially missing items and eliminating data tasks. Let Accounting worry about other important stuff!

Train Smarter

Office Users

Feature: Ability to switch from Go to Next and Practice environments

Safely train and test

Keep costly errors away from your live account data in a safe onboarding and sandbox environment now also for the office or the field. Test in Next, Train in Practice!

Increase Productivity

CSR

Commercial S&R

Feature: Updated customer and location records

Find info in a jiffy

Navigate intuitively and find relevant information you need to take action and service customers more efficiently — all from one spot.

Other Goodies

Reporting

Tech

Accounting

Automatically pull Forms data and put it to work immediately

Save time loading up the truck with capacity details in Mobile

Reimagine Accounting with a new Transaction Hub and Auto-batching



You asked, we listened! Feature released due to direct feedback and requests. Keep them coming in [Community Ideas!](#)

Learn about all these features and more in [ST-64 Release Notes](#).



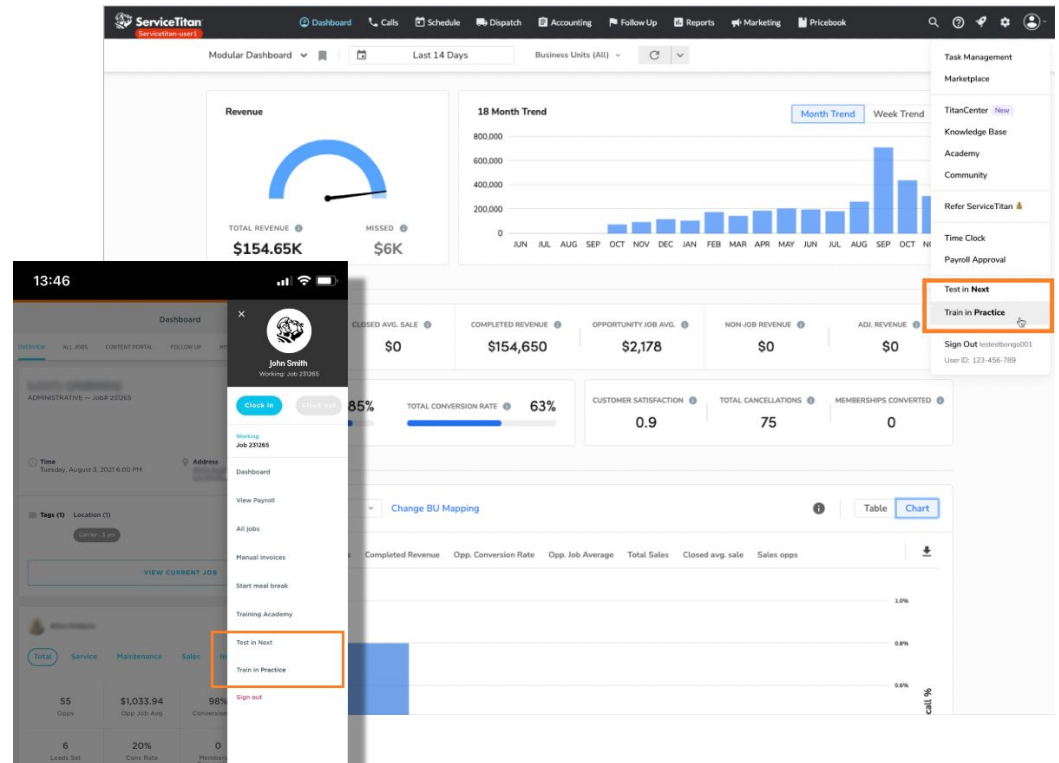
Thank you to the following companies for your ideas:

- ABT Mechanical, Inc.
- Chimney Doctors
- Donaldson Heating and Air Conditioning
- Dusty Underwood Plumbing & Septic, Inc.
- Dwyer Plumbing, Inc.
- The Eco Plumbers
- iComfort Heating & Air Conditioning
- Jones Services
- MacFarlane Energy, Inc.
- Morris-Jenkins
- NICE Home Services
- Ram Mechanical, Inc.
- Trinity Water and Septic
- Triple Play Home Services
- United Refrigeration, Inc.

Test in NEXT, Train in Practice: New In-App Access to Sandbox Environments is Here!

Getting comfortable using the latest ServiceTitan features has never been easier. Safely test new features without affecting your live customer data by using the NEXT sandbox environment, which you can access directly in ServiceTitan from your desktop or mobile app. You and your team can also train on new features in the Practice environment, which offers added stability needed for long-term training.

You can find the links to both environments by clicking on the Account dropdown in the navigation bar if you're in the desktop app, or by clicking on your Profile icon if you're in the mobile app. You can also learn more about NEXT and Practice by checking out the [quick-start guide!](#)





Take control of your cash flow: Transaction Hub & Auto-batching

ServiceTitan's core Accounting module has been transformed into a real-time transaction hub that provides a single access point to view and manage all of the money coming in and owed to your business. Get your work done faster with fewer clicks to access the data you need while automating tedious workflows, ensuring your team is prepared to take on more as you grow.

The screenshot displays the ServiceTitan Accounting interface. On the left, a sidebar lists navigation options: ACCOUNTS RECEIVABLE (Batch/Export Transactions, AR Management, Invoices, Customer Payments, Bank Deposits), ACCOUNTS PAYABLE (Bills, Credits, Statements, Payments), and Accounting Settings. The main area is titled 'Invoices' and shows a summary of invoice aging: CURRENT (\$312,293.00), 1-30 DAYS (\$115,982.00), and 31-60 DAYS (\$67,520.00). Below this is a table of invoice actions with columns for Invoice Date, Invoice #, Customer Name, Customer #, and Balance.

Invoice Date	Invoice #	Customer Name	Customer #	Balance
06/10/2021	2162287	Sara Jaeger	2162287	\$4,968.75
06/10/2021	2498187	Gene Talbot	2498187	\$6,374.25
06/10/2021	1043103	Danae King	1043103	\$9,292.50
06/10/2021	2162287	Dawn Jaegar	2162287	\$3,800.00
06/10/2021	1345971	Danae King	1345971	\$4,968.75

The 'Auto-Batching' settings panel is also visible, showing a toggle for 'Group transactions with the same cadence' which is turned on. Below this, there are instructions for 'Invoices' and 'Payment (Invoices)'. A 'Cadence' dropdown menu is open, showing options: Daily (selected), Per Transaction, Daily (Default), Weekly, and Monthly. There are also checkboxes for 'Group by Business Unit' and 'Group by Payment Type'.

Automate day-to-day accounting tasks, gain accurate financial insights, and take control of cash flow, all within a centralized hub that empowers you to make smart decisions with financial data you can trust.

Learn more about these new AR management tools by visiting [ServiceTitan Community](#).