



ST-62 Release Highlights

Ongoing improvements that help your business grow

This release has

30 core improvements

2 Pro improvements

6 new features

Streamline Billing

Accounting

Admin

Tech

Feature: Automatically send invoices
Get paid faster

Automate sending invoices upon job completion and get them in customer hands sooner. One less thing for techs to remember!

Streamline Call Booking

CSR

Feature: Call Linking Confirmation
Slow down the action to keep records tight

Confirm changes before making them and keep customer records clean with the right links to the right phone numbers.

Streamline Operations

Inventory

Sales Managers

Service Managers

Feature: Custom fields for equipment types
Get more specifics where you need them

Set equipment custom fields at the type level and gather relevant information with relevant equipment.

Other Goodies

Accounting

Office Users

Tech

Easier membership management with intuitive updates

Charge the right price at the right time. Every time with Pricing Builder

Check out the **updated General Ledger Account** settings page



You asked, we listened! Feature released due to direct feedback and requests. Keep them coming in [Community Ideas!](#)

Learn about all these features and more in [ST-62 Release Notes](#).

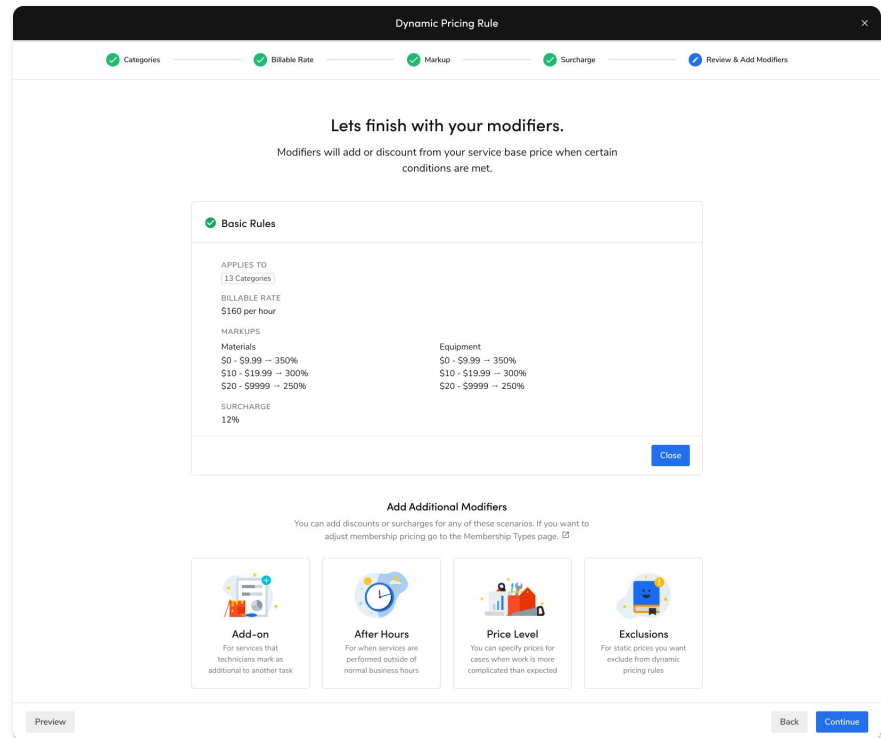


Thank you to the following companies for your ideas:

- 1st Home & Commercial Services
- Absolute Plumbing Solutions
- ABT Mechanical
- Airco Service, Inc.
- All City Plumbing
- Area Home Services LLC
- Barron Heating and Air Conditioning, Inc.
- Benjamin Franklin Plumbing - McKinney, TX
- Big Mountain Heating & Air, Inc.
- California Plumbing SD, Inc.
- CM Heating, Inc.
- Culpeper Home Services, Inc
- Davis Pro Heat & Air, LLC
- Dodds Garage Door Systems, Inc.
- G.F Bowman
- Goettl's High Desert Mechanical
- Griffin Home Services
- Halco Energy
- Halpin Plumbing Inc.
- Home Heating Service, Inc.
- James K. Hafke Plumbing and Mechanical
- Kobella Plumbing, Heating, Cooling Inc.
- Lakeside Lighting
- Len The Plumber
- Michael & Son Services, Inc.
- Moon Services, Inc.
- Mountaineer Plumber
- Pacific Electric, Inc.
- Papalia Home Services
- Pilot Plumbing & Drain
- Pro Service Trades LLC
- ProLift Garage Doors of Brentwood
- Reliable Energy Management, Inc
- Roto Rooter - Oklahoma City OK
- Rowell's Sewer & Drain
- SantaAir, LLC
- Service Specialties Inc. (SSI)
- Solargreen Daylighting and Venting LLC
- Southern Coast Services Inc.
- TEXAS PRIDE HVAC, LLC
- The Super Plumber
- ThermalTran Mechanical, Inc
- Thermo-Direct, Inc.
- Tiger Plumbing Services LLC
- Tioga Contractors LLC
- TNT Home Services
- Triple Play Home Services

Leverage the Automation from Pricing Builder

Pricing Builder allows you to set up pricing rules for both Residential Flat Rate and Commercial pricing models so you never have to worry about charging the right price for the right job. Set it and forget it!



Use Dynamic Pricing for the Residential Flat Rate side of the business by setting categories, billable rates, markups, surcharges, and modifiers so the right price is automatically applied in the field – every time.

For the commercial side of the business, use Client Specific Pricing! All you do is set up Rate Sheets with the correct markups, discounts, exceptions, and labor rates so the right price is automatically applied with each of your commercial clients.

Learn more in the Knowledge Base:
[Dynamic Pricing & Client Specific Pricing](#)